



Terms and Conditions

Ondamarkets Ltd
Suite 305, Griffith Corporate Center,
Kingstown, St. Vincent and the Grenadines.

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Ondamarkets LTD finance department handles all submitted withdrawal requests. KYC Identification documents must be submitted in order to process a withdrawal.

In the event that there is an irremediable breach of our contractual commitment to you and provided that you are not in breach of any of the items of our terms and conditions, Ondamarkets LTD shall provide a refund equivalent to the lesser of the full initial deposit.

In addition to any other remedy available, if you breach any of these terms and conditions of this Agreement or the Company has reasonable grounds for suspecting that you have breached the terms and conditions of this Agreement, in addition to any other remedies available to the Company, your credit may be forfeited at the discretion of the Company and the Company may retain any positive balance then existing in your account on account of any damages or other amounts owed by you to the Company pending investigation and/or the conclusion of any legal proceedings. Failure to comply with this Agreement may also result in disqualification, account closure and/or legal action being taken against you.

Refunds shall be paid by the same process as Withdrawals. Refunds from your account depend on the method of deposit which you initially used to fund your account. Funds are refunded to the original source of payment which was used.

Traders who make a deposit but have not placed any trades and wish to withdraw their deposit, can do so by requesting a full refund back only to the original source of the funds, e.g. Credit Card. Refunds shall be paid by the same process as Withdrawals. Refunds from your account depend on the method of deposit which you initially used to fund your account.

Withdrawals to Credit or Debit Cards are processed back to cards as “refunds” up to the amount transacted by an individual for funding his/her account. Any remaining balance in addition to this amount is sent by Wire Transfer. For example, a trader deposits \$500 via Credit Card, makes \$300 profit and wants to withdraw \$800. Subject to KYC identification documents being verified and approved, the total \$800 would be sent back to the origin.

One wire money transfer per calendar month is free of charge. The minimum withdrawal is \$25.

If you have deposited funds, received the platforms and all the tools and has not executed at least 5 trades before making a withdrawal request, you will be charged an additional fee for any withdrawals on top of the fixed withdrawal fees outlined above. This is to prevent fraudulent abuse of our services.

Once a withdrawal request is submitted it can take Ondamarkets LTD up to 3 business days to process the request. Once the request has been approved please allow an additional 5- 7 days for the funds to show in your account.